



“Micro Business Systems expertly delivered an accounting system tailored for our specific needs.”

## Nursing Facility Receives TLC from Micro Business Systems

### *The Problem:*

Managing several facilities that care for senior adults with various age and health-related disabilities is no small task. Mark One Corporation's continued reputation depends on the efforts of skilled staff, superior resident-focused care, and efficient business systems.

Unfortunately, in the summer of 1994, Mark One's Vickie Wieland was increasingly concerned that their business systems were becoming a problem. "We were using a DOS-based accounting program that was out of date and not able to grow with our needs. We started shopping around for a better system and we decided to go with MAS90. That's when we were lucky enough to find Micro Business Systems" says Vickie.

### *The Solution:*

In addition to installing, testing and training on the new MAS90 system, Micro Business Systems (MBS) helped Vickie keep on track with project-related action items so nothing fell through the cracks.

"It was a great experience and we've been with MBS ever since" she says.

"I call Karen at MBS, describe the problem and she's wonderful at finding solutions. She is so flexible to our needs. Plus I don't have room in the office to have anyone come on-site, so when I need upgrades or other assistance, MBS can do it all remotely. It's so convenient—they are just a phone call away." she adds.

### *What does Vickie like best about Micro Business Systems?*

Peace of mind, knowing that MBS is part of her team: "When the state of California changes payroll requirements for quarterly W-2s, I have someone I can call who knows how to make it all work. MBS responds quickly which is essential for our business. And let's be honest, I'm a little impatient too! Working with Micro Business Systems is great. I appreciate and depend on their expertise and professionalism."